

HARRIET JACOBSTER, Au.D., CCC-A, CHC

Lyric Audiology, PLLC

Exec. Office and Mailing: 105 Pine Drive, New Windsor, New York 12553

cell (914) 621-2074

(845) 395-0300 hearingarts@aol.com

(Website: www.lyricaudiology.com)

Skilled Audiologist and Certified Health Coach with unique entrepreneurial spirit, supervisory experience and forensic expertise

Award-winning audiology practice specializing in the evaluation and treatment of Tinnitus and Decreased Sound Tolerance

ACCOMPLISHMENTS

- Created and supervised Audiology and Hearing Aid dispensing practices for both college and physician-based practices
- Developed, supervised, controlled, and implemented policies and procedures in focused clinical programs
- Built and managed all aspects of a successful private practice including financials, work schedules, supervising staff, program development, and selection of appropriate clinical practices and procedures
- Negotiated contracts for medical facilities and the Veterans Administration,
- Expert Witness and Disability Consultant for various Veterans and Legal Organizations
- Winner, Readers' Choice Award Winner Best Hearing Aid Clinic, Mid-Hudson Valley NY 2017, 2018, 2019, 2020, 2021, 2022
- Winner, Readers' Choice Award Winner Best Audiologist, Mid-Hudson Valley, NY 2022

CORE COMPETENCIES

Clinical

- Complete pediatric and adult audiological diagnostic evaluations
- Compensation and Pension (C&P) evaluations and Veterans' Appeals
- Tinnitus Evaluations and Therapy
- Oto-Neurological and Vestibular Assessments
- Hearing Aids: Evaluations, Dispensing and Programming
- Aural Rehabilitation and Speech Reading
- Newborn Hearing Screenings, Early Intervention
- Auditory Processing Evaluations

Academic

- Clinical Supervisor in Audiology, Graduate and Undergraduate
- Developed Course Curricula
- Taught undergraduate courses in
 - Introductory and Advanced Audiology
 - Speech and Hearing Science
 - Anatomy and Physiology
- Student Advisor

Business and Managerial

- Private Business Entrepreneur
- Audiology Supervisor for two New York City Hospitals
- Managed day to day procedures of a hearing aid dispensing clinic
- Created Business, Financial and Marketing Plans
- Insurance Billing and Coding, Maintained Accounts Payable and Billable
- Ensured Quality Assurance and Compliance in business and clinic

EDUCATION

- Nov. 2000** Au.D. (Doctor of Audiology). Nova Southeastern University, Ft. Lauderdale, Florida
Title of Professional Research Project: "The Efficacy of Chirp Stimuli in Notched Noise to Obtain Frequency Specific Auditory Brainstem Responses"
- 2004-2008** Doctoral Studies, Speech and Hearing Sciences, Graduate School and University Center, New York
Obtained Masters Equivalency
- 1974** Master of Arts, Music Composition, Queens College CUNY
- 1972** Bachelor of Arts, Music Composition and Theory, Hunter College CUNY

SPECIALTY TRAINING

- May, 2018** Tinnitus Retraining Therapy for Management of Tinnitus and Hyperacusis, Maryland, USA
Taught by Drs. Pawel and Margaret Jastreboff
- Oct., 2019** Tinnitus Retraining Therapy for Management of Decreased Sound Tolerance, Maryland,
Taught by Drs. Pawel and Margaret Jastreboff
- Oct., 2019** Advanced Class on Tinnitus Retraining Therapy, Maryland, USA
Taught by Drs. Pawel and Margaret Jastreboff

WORK EXPERIENCE

- Nov 2007- Present** **LYRIC AUDIOLOGY pllc dba Lyric Audiology and Health**
New Yor, New Jersey, Florida Present
Private Practice. Provider of on-site and contract audiological services to medical facilities, schools and the Veterans Administration. Serve both pediatric and mature populations. Designed and developed and maintain all aspects of a private business.
- Sept. 2003- Nov. 2007** **Private Practice Owner, New Jersey and Florida**
- Mar 2009- July 2010** **MAXIM GOVERNMENT STAFFING, New Jersey**
Contract Audiologist for Veterans Administration Medical Centers
Compensation and Pension (C&P) Examiner for audiology.
Complete audiological, hearing aid and tinnitus evaluations and rehabilitation.
- Aug 2004- May 2005** **MERCY COLLEGE, Dobbs Ferry, New York**
Clinical Supervisor, Audiology. Department of Communication Disorders.
Established hearing aid clinic.
- Sep 2001- Aug.2003** **BRIDGEWATER STATE COLLEGE, Bridgewater, Massachusetts.**
Assistant Professor and Clinical Supervisor, Audiology, Department of Special Education and Communication Disorders and Academic Advisor. Developed course curricula; implemented screening program for local schools.
- Jan 2000- May 2001** **PINECREST REHABILITATION HOSPITAL, Delray Beach, Florida**
Staff Audiologist. Established Electrophysiology Lab for Vestibular Evaluations
- Oct 2000- May 2001** **DEAF SERVICE CENTER OF PALM BEACH COUNTY, W. Palm Beach, Florida.**
Teacher of Speechreading. Created and implemented a full Aural Rehabilitation program.
- Mar 1999- Mar 2000** **SOUTH FLORIDA OTOLARYNGOLOGY ASSOCIATES, INC., Lake Worth, FL**
Clinical and Dispensing Audiologist.
- Spr 1999 & Fall,1994** **NOVA SOUTHEASTERN UNIVERSITY, Ft. Lauderdale, Florida**
Adjunct Faculty and Clinical Audiologist/Supervisor.

- July 1996 - Dec. 1998** **BETHESDA MEMORIAL HOSPITAL**, Boynton Beach, Florida. Staff Audiologist.
Pediatric and mature populations. Was instrumental in establishing protocols for Newborn Hearing Screening Program.
- Sep 1993- Dec 1994** **OTOLARYNGOLOGIC ASSOCIATES, Lake Worth, Florida.**
Clinical and Dispensing Audiologist.
- Jan 1993 - July 2001** **SEE/HEAR d.b.a HMO Hearing Centers, Plantation, Florida.**
Supervising Audiologist.

PRESENTATIONS AND LECTURES

- 2022** "Hearing Loss and Tinnitus: VA Disability Claims and Appeals" presented at the Annual Training Meeting of the NYS Division of Veterans Services
- 2021** "Healthy Hearing and You" Bi-Monthly Online-Class Sponsored by the NYS Department of Aging
- Nov 2021** New York State Annual Convention: Three Presentations in Fulfillment of NYS Licensing Requirements
"Infection Control for the Hearing Healthcare Professional"
"NYS and Federal Laws and Regulations"
"Looping and Other Assistive Listening Devices"
- Oct 2020** "Interdisciplinary Approach to Tinnitus Evaluation and Treatment" NYSSLHA Annual Convention
- 2018** "Know your VA Disability Rights: Hearing Loss and Tinnitus", presented to various Veterans' Organizations in Orange County, NY
- July 2017** "Communicating with the Hearing-Impaired during Emergency Situations" Orange County NY Medical Reserve Corps
- Nov. 2016** "Incorporating TeleAudiometry into Your Practice Using the tele-iAudiometer" Poster Presentation, National Convention Amer Speech Language Hearing Assoc.
- May 2010** "Ototoxicity: Your Ears on Drugs" Presentation to HLAA Westchester, NY
- Mar. 2010** "Living Better with Hearing Loss," Member, Panel Discussion. HLAA, Westchester, NY
- Feb. 2009** "Adapting to Hearing Loss" North Salem NY Senior Center
- Oct. 2008** "Hearing Aid Technology" Question and Answer lecture, HLAA Westchester.
- Sept. 2008** "Healthy Hearing": Series of Five Lectures presented at the Somers, NY Public Library
- Feb. 2008** "An Evening with An Audiologist" Presented at Chapel Hill Homeowners Association
- Apr., 2006** "Aural Rehabilitation: More than Just Lip Reading." SHHH Chapter Boca Raton, Florida,
- Apr., 2001** "The Efficacy of Using Chirp Stimuli in Notched Noise to Obtain Frequency Specific Auditory Brainstem Responses" Poster Presentation National Convention AAA
- Jan. 2001** "The Best Fit for Your Hearing Loss" Panelist, SHHH Chapter, Delray Beach, Florida,
- June 2000** "Hearing Loss and Dizziness in the Patient with Traumatic Brain Injury." Pinecrest, FL
- Sept. 2000** "Digital Hearing Aids: Are They for Everyone?" SHHH Chapter, Boca Raton, Florida

PUBLICATIONS, RESEARCH PROJECTS & EDITORIAL AFFILIATIONS

- 2018** Peer Reviewer, On-Line Journal of Audiology, medcraveonline.org
- 2011-** Authored numerous articles on Hearing loss for local newspapers and magazines
Present as well as articles on Tinnitus for the American Tinnitus Association
- Present** Consultant, Guidepoint Global Advisors
- Present** The Internet Journal of Allied Health Sciences and Practice, Review Panel
- 2009-10** Blogger, Better Hearing Institute: www.betterhearing.org
- 2008-09** "Expert" Audiologist, AllExperts.com
- 2009** "Ototoxicity" The NYS Reporter, Hearing Loss Association of America, NYS Chapter
- 2005-06** Care2Learn, online HealthNow: Author/Peer Reviewer, Continuing Education
- 2002-3** "Cochlear Implants and Music Recognition." In collaboration with Ali Danesh, Ph.D.
Research Project at Florida Atlantic University

AFFILIATIONS and MEMBERSHIPS

- 1992-Present** American Speech Language Hearing Association, Lifetime Certified Member
- 2021-2022** Member, New York State Speech Language Hearing Association
- 2016** Member, ASHA Special Interest Group (SIG) 18 – Telepractice
- 2013-Present** Tinnitus Support Counselor, American Tinnitus Association
- 2004-14** American Academy of Audiology, Fellow
- 2013** Working Group for QA and PQRI, American Academy of Audiology
- 2008-13** Professional Advisor, Hearing Loss Association of America, Westchester Chapter
- 2010-13** Practice Compliance Committee, Group Leader, American Academy of Audiology
- 2010-13** Membership Committee, Volunteer Member, American Academy of Audiology
- 2010-13** Resume Review Sub-Committee, Chair. American Academy of Audiology
- 2004-10** American Board of Audiology, Board Certification
- 2004-06** Committee for Continuing Education, American Academy of Audiology,
- 2006-10** Marketing Committee, American Board of Audiology,
- 2003-04** Academy of Dispensing Audiologists, Associate Fellow
- 2003-04** New York State Speech-Language-Hearing Association, Member
- 2003-04** Self-Help for the Hard of Hearing, Professional Member
- 2003-04** Association of Adult Musicians with Hearing Loss: Member, Board of Directors, Chair of Advocacy Committee
- 2004** Association of Medical Professionals with Hearing Loss, Co-Chair, Fundraising Committee
- 2002** Nominee, Member-at-Large, American Board of Audiology
- 2002** Founding Member, Massachusetts Academy of Audiology
- 1999** National Association of Future Doctors of Audiology, Member
- 1997-98** Florida Speech Language and Hearing Association, Member
- 1994** Advisory Committee in Audiology, American Speech Language Hearing Association.
- 1994** Affiliate, Special Interest Group 6: "Hearing and Hearing Disorders, Physiology and Psychoacoustics." American Speech Language Hearing Association
- 1993-94** Allied Health Staff, JFK Medical Center, Atlantis, Florida

LICENSES AND CERTIFICATES

- Certificate of Clinical Competence in Audiology, American Speech Language Hearing Association
- New York State Licenses Audiology, #001314 NYS Hearing Aid Dispenser 14000018600
- Florida Audiology License #AY2456
- Certified Health Coach, National Society of Health Coaches
- Mindfulness-Based Cognitive Therapy Practitioner - Certificate