

**Dr. Jennifer L. Hesterman**  
**Colonel, USAF, retired**  
jenni@groupnine.us

## **PROFILE**

Exceptional 21-year military career with early promotion to Major (2 years), Lieutenant Colonel (2 years), Colonel (1 year). Three Pentagon tours, Capitol Hill and think tank experience, multiple commands. Final assignment, Vice Commander, Andrews Air Force Base.

Security professional. Academic author, Taylor & Francis. Designs and instructs graduate-level security courses for the U.S. Government. Advises the College of DuPage's Homeland Security Training Institute, the Crisis Response Journal and three DHS Centers of Excellence. Member, ASIS School Security Standard technical committee. Leader development for intelligence, law enforcement, military communities.

## **EDUCATION AND FELLOWSHIPS**

**Ed.D.** Higher Education and Organizational Change, Benedictine University, Lisle, IL; 2014  
**Senior Fellow**, George Washington University's Center for Cyber and Homeland Security; 2014  
**Senior Executive Fellow**, Harvard University, Cambridge, MA; 2006  
**National Defense Fellow**, Center for Strategic and International Studies, Washington DC; 2003-2004  
**Air War College**, Yearlong Seminar, the Pentagon; 1999-2000  
**M.S.** Military Operational Art/Science, Air Command and Staff College, Maxwell AFB, AL; 1999  
**M.S.** Applied Behavioral Science (Organizational Development), Johns Hopkins University, Baltimore, MD; 1995  
**B.S.** Geography (Remote Sensing and Political Geography), Penn State University, PA; 1986

## **WORK EXPERIENCE**

*Current*

**Security Professional, Private Contractor** (September 2007 - present)

- Expert on terrorist organizations, transnational threats, organized crime and trafficking
- Performs operational research on terrorist and criminal exploitation of the Internet, including the Dark Web
- Expert in crisis leadership, crisis communication and all-hazards planning
- Member, ASIS School Security Standard Committee
- Chair, International Guidelines and Standards for Analogs
- Board Member, International Foundation of Protection Officers (2017-2019)
- Situational Awareness Specialist-Advanced Practitioner® L-2 instructor

**Senior Consultant, Group Nine Risk Consulting, LLC.** (May 2023 - present)

- Provides security vulnerability assessments and training to Houses of Worship, K-12 schools, universities, hospitals, banks, malls, sporting and concert venues, hotels, transportation hubs, corporate sector
- Expert Witness; renders professional opinions, analysis and testimony in legal proceedings

**Instructor, Defense Counterintelligence and Security Agency, Department of Defense** (October 2012–present)

- Instructs 16-week graduate-level security courses
- Faculty lead; oversees the activities of seven senior instructors
- Subject matter expert: develops curriculum and prepares courses for reaccreditation visits

Prior

## **Military Officer (1986–2007)**

Key positions:

*Vice Commander, 316<sup>th</sup> Wing, Andrews Air Force Base, Maryland*

- Deputy for an installation of 20,000 people, \$1 billion infrastructure, \$500 million annual budget
- Safeguarded the only secure aerial gateway for our nation's capital
- Responsible for the security of Air Force One; directed critical national security helicopter airlift
- Crisis Action Team Director for President Gerald Ford's State Funeral and national-level, sensitive nuclear crisis exercises Top Official 4 and Capital Shield
- Greeted the President and other Heads of State, regular interface with national press

*Commander, 4<sup>th</sup> Mission Support Group, Seymour Johnson Air Force Base, North Carolina*

- Commanded 5 squadrons of 1,700 personnel; City manager and magistrate for a 50,000-acre installation with an infrastructure valued at \$2 billion, 90 F-15 fighter aircraft, and a base population of 14,000
- On September 11, 2001, director of base Support Operations Center; secured the installation, led 24/7 command/control cell; worked with federal law enforcement to secure vast base perimeter
- Incident commander for 40 events including aircraft mishaps, a kidnapping, fires and natural disasters

*Air Force Congressional Liaison Officer, Pentagon, Washington, DC*

- Escorted Congressional delegations overseas; prepped senior military leaders for hearings

*Classified Program, Nevada Range*

- Hand selected, served three years in a highly classified, remote, black ops program on Nevada range
- Tactical Deception Officer and war planner for Operation Just Cause
- Logistics lead for F-117A deployment/redeployment, Operation Desert Storm

## **INSTRUCTION**

Instructs 16-week online graduate-level courses for the Defense Counterintelligence and Security Agency

ED 504 - Understanding Adversaries to the United States and DoD

ED 508 - Research Methods, Data Analysis, and Reporting to Support DoD Security Programs

ED 510 - The Future of Security Systems and Information Assurance to Support DoD Security Programs

ED 511 – Leadership in DoD Security

ED 512 - Effective Communication in DoD Security

ED 601 – Legal and Regulatory Basis of DoD Security Programs

ED 603 – Risk Management Project and Advanced Studies

## **SPEAKING ENGAGEMENTS**

Over 60 keynotes and speeches since 2010. Recent events include:

ASIS Tampa, July, 2023: "Security Leadership and Soft Target Issues"

ASIS Eastern Iowa Chapter, May, 2023, "Soft Target Hardening"

ASIS Atlanta Chapter, April, 2023, "Soft Target Hardening"

ASIS Greater Orlando Chapter, March, 2023, "Soft Target Hardening"

Golden State Warriors NBA Security Team Training, October, 2022

National Sports Safety & Security conference, July 2022, "Securing Public Spaces: A Practical Exercise"

State Department, June, 2022, International Visitor Leadership Program, "Soft Target Hardening"

South Carolina InfraGard, April, 2022, "Soft Target Hardening"

National Safety Council, April, 2022, "Securing Public Spaces: A Practical Exercise"

## **PUBLICATIONS**

### **Books**

Hesterman, J. (2018). [Soft Target Hardening: Protecting People from Attack](#), 2<sup>nd</sup> Ed. Taylor & Francis/CRC Press. ISBN 9781138391109.

*ASIS Security Industry Book of the Year; Taylor & Francis Social Sciences Book of the Year.*

Hesterman, J. (2016) and Fagel, M. [Soft Targets and Crisis Management: What Emergency Planners and Security Professionals Need to Know](#). Taylor & Francis/CRC Press. ISBN 9781498756327

Hesterman, J. (2014). [Soft Target Hardening: Protecting People from Attack](#). Taylor & Francis/CRC Press. ISBN 9781482244212.

*ASIS Security Industry Book of the Year.*

Hesterman, J. (2013). [The Terrorist-Criminal Nexus: An Alliance of International Drug Cartels, Organized Crime, and Terror Groups](#). Taylor & Francis/CRC Press. ISBN 9781466557611.

Hesterman, J. (2005). *Transnational Crime and the Criminal-Terrorist Nexus: Synergies and Corporate Trends*. Air University Press. ISBN 9781585661398.

### **Other Publications**

Author of fifteen journal essays, nineteen security magazine articles and six security book chapters, since 2008. Recent works include:

Hesterman, J. (2023) US Children & Gun Violence: Caught in the Crossfire. *Crisis Response Journal (CRJ)*, 18(1).

Hesterman, J. (2022) Mass Shootings are Escalating: What Can We Learn? *CRJ* 17(3).

Hesterman, J. (2022) A Study of Resilience in the Face of Crisis, *CRJ* 17(1).

Hesterman, J. (2021) The Art and Science of Predicting Future Crises, *CRJ* 16(4).

Hesterman, J. (2021) Mastering our Imagination for the Future, *CRJ* 16(3).

Hesterman, J. (2021) Soft Target Hardening: Protecting Healthcare Facilities, Workers and Patients from Attack, *Journal of Healthcare Protection Management* 37(2).

Hesterman, J. (2021) The Trust Gap: When Disillusioned Citizens Attack Their Protectors. *CRJ* (16(1)).

Hesterman, J. (2020) Pandemics and National Insecurity. *CRJ* 15(4).

Hesterman, J. (2020) How Online Activity During the Pandemic is Fueling Crime, Terror & Vigilantism. *CRJ* 15(3).

Hesterman, J. (2019) School Security: Back to the ABCs. *CRJ* 14(3).

Hesterman, J. (2019) Rethinking Bomb Threat Response. *Journal of Business Continuity & Emergency Planning*, 13(2):160-173.

Hesterman, J. and Menzel, D. (2018) Airport Security Threats and Strategic Options for Mitigation. *Journal of Airport Management*. Spring 2018, 12(2), p118-131.