

Senior Healthcare Administration Leader, Educator, Consultant, and Author Targeting Challenging New Opportunity

Collaborative, motivated senior healthcare leader with deep operational, management, and clinical expertise in multi-campus tier 1 hospital system. Navigate complex, competing priorities to achieve service delivery, quality, safety, and cost control objectives for best-in-class patient care.

Senior educator and author skilled at teaching students of all ages in a wide variety of courses. Experienced with in-person and online educational methods. Published author of many clinical articles, textbooks, and Christian self-help and devotional books.

Consultant and expert witness with advanced degrees in healthcare administration complemented by hands-on clinical and program management expertise. Lifelong learner who leads by example and inspires staff to exceed expectations.

Diplomatic, influential liaison skilled at forging relationships with executive leaders, medical professionals, and cross-functional partners. Strategic thinker able to build effective programs and processes from the ground up.

NOTABLE ACHIEVEMENTS—

- Received “Top 100 Healthcare Leaders” Award R
- Launched and led blood conservation committee for the Yale New Haven Hospital System, generating \$5M in annual savings and improving patient care. L
- Authored textbooks, journal articles, and published research to advance the cardiovascular field, produce findings that influence care, and educate the next generation of medical professionals. A
- Established and directed cross-functional training programs now part of hospital system’s formal new employee onboarding program. E
- Standardized, digitized, and automated key operational and administrative practices to save time, enhance patient communication, and improve regulatory compliance. S

SIGNATURE STRENGTHS—

High-Quality Patient Care | Consultant | Expert Witness | Cost-Effective Operations | Strategic Leadership | Operations Management | Team Engagement Program Development & Implementation | Clinical Planning | Quality Improvement Medical Staff Collaboration | Budget Administration | Training & Coaching | System-Wide Process Improvement Clinical
Research & Analysis | Policy & Procedure Development | Provides Strategic Direction | Educator | Writer

PROFESSIONAL EXPERIENCE

HEALTHCARE CONSULTING FIRM

CEO and Senior Healthcare Consultant/Expert Witness 2011–Present

Manage multiple concurrent consultant and research projects. Partner with research team to gather, analyze, and present data and findings on critical healthcare and clinical topics. Collaborate with senior-level medical professionals at various research facilities, health systems, and universities. Provide consultation for research projects, healthcare studies, and legal court cases.

- Serve as an expert witness in various court cases regarding healthcare administration, wrongful death, policies, education, and cardiovascular services. S
- Serve as a consultant in the fields of healthcare, business, clinical operations, career advancement, and university program development. S

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- and-selected to author textbooks, including *Cleveland Clinic Mechanical Support for Heart Failure: Current Solutions and New Technologies* and *Johns Hopkins Medicine Textbook of Cardiothoracic Surgery*. H
- o-authored research papers on best practices in the cardiovascular field for industry-leading journals, including *The Journal of Cardiac Surgery*, *The Annals of Thoracic Surgery*, and *The Canadian Journal of Cardiology*. C

ST. FRANCIS HOSPITAL

ECMO Coordinator (Cardiovascular Perfusionist) 2020–Present

Direct clinical and operational efforts supporting cardiac surgeries for a 24/7, multi-campus hospital system. Serve as consultant and subject matter expert to departments throughout the Hospital. Liaise with physicians, medical staff, and administrators.

- oordinate ECMO procedures, including transporting patients across country for life-saving treatment C
- upport interdisciplinary cardiac surgery simulation team that will become part of new employee onboarding that improves overall safety and quality. S
- lay key role in upgrading and streamlining ordering practices. P
- reate comprehensive training tools and guidance documents to improve patient care and safety. C
- rovide engaging presentations and hands-on demonstrations to diverse audiences. P
- rain and mentor students engaged in clinical rotations, helping participants secure permanent placements and developing robust pipeline of future perfusionists. T

LIBERTY UNIVERSITY

Adjunct Professor 2020–Present

Teaching online classes to both graduate and undergraduate students in various healthcare and business courses, including medical anatomy, physiology, communication and technology in healthcare, research courses, etc.

- erve on dissertation committee and doctoral policy and oversight committee S
- ey member in starting a doctoral level program in health science, developing courses and teaching K
- arketing team member, creating informational communications for social media marketing M

HARBOR GENESIS CHRISTIAN COLLEGE

Adjunct Professor 2020–2021

Teaching online classes to students in various business, theological, and religious study courses.

YALE NEW HAVEN HEALTH SYSTEM

Administration & Operations Manager (Administrative Lead Cardiovascular Perfusionist) 2011–2020

Direct administrative, clinical, and operational efforts supporting cardiac surgeries for a 24/7, tier-1 hospital system. Co-lead and develop 20-member team. Manage \$25M budget. Serve as consultant and subject matter expert to departments throughout the 4-campus system. Liaise with physicians, medical staff, and administrators. Oversee purchasing, vendor contact, and inventory.

- enerated \$5M in annual savings as founder and lead facilitator of system-wide blood conservation committee, redefining blood product transfusion criteria while maintaining high quality of care. G
- ounded and oversaw interdisciplinary cardiac surgery simulation team now part of new employee onboarding that improved overall safety and quality. F

- Played key role in upgrading and streamlining ordering practices across 4 campuses, including gaining consensus from Veterans Administration partner. P
- Overhauled and digitized all department policies and procedures to improve staff knowledge, standardize operations, and ensure regulatory compliance. O
- Reengineered and automated call schedule system, transitioning from paper-based process to electronic, eliminating manual work, and reducing errors. R
- Trained and mentored students engaged in clinical rotations, helping participants secure permanent placements and developing robust pipeline of future perfusionists. T
- Participated in selective leadership development program for Yale's rising executives. P

NORTH AMERICAN FAMILY INSTITUTE (NAFI)

Family Service Worker | Mental Health Worker

2009–2011

Delivered daily care and support to children in a residential setting. Supervised staff. Provided guidance, counseling, and treatment to patients undergoing substance detoxification and other behavioral issues.

ST. FRANCIS HOSPITAL

Family Service Worker | Mental Health Worker

2009–2011

Delivered daily care, support, and clinical monitoring to up to 20 adults in a facility setting. Provided guidance, counseling, and treatment to patients undergoing substance detoxification and other behavioral issues.

INSTITUTE OF LEARNING | HARTFORD HOSPITAL

Teacher

2009–2010

Tutored students with autism, ADD, and other behavioral disorders in all subjects of school and life lessons.

PELLETIER TUTORING SERVICES

CEO, Founder, and Tutor

1995–2011

CEO and Founder of a privately owned tutoring company. Handled all business, scheduling, and financial aspects for the company. Tutored all ages in subjects such as math, algebra, geometry, trigonometry, calculus, chemistry, physics, English, Spanish, and SAT prep.

EDUCATION

Doctor of Philosophy (Ph.D.), Healthcare Administration | Northcentral University

Master of Business Administration (MBA), Healthcare Administration | Quinnipiac University

Master of Health Science (MHS), Cardiovascular Perfusion | Quinnipiac University

Bachelor of Science (BS), Physiology and Neurobiology | University of Connecticut

Certified Cardiovascular Perfusionist (CCP) Certification | American Board of Cardiovascular Perfusion (ABCP)

Licensed Perfusionist (LP) | Connecticut Department of Health

COMMUNITY ENGAGEMENT & AFFILIATIONS

Harbor Genesis Christian College | Adjunct Professor, teaching various business, theology, and religious courses (2020-2021)

Harvest Baptist Church | Deacon and Sunday School Teacher (2010-Present)

American Society of Extra-Corporeal Technology (AmSECT) | Chairman of Achievement & Recognition Committee (2018-2021)

American College of Healthcare Executives (ACHE) | Member (2016-2021)

American Heart Association, Connecticut Chapter | Strategic Consultant Volunteer (2018-2021)

SELECT PUBLICATIONS

- *"Marriage: Doing the I Do in Marriage"* (2021)
- *"Telehealth Services: The Effect that Pandemic Events Have on the Quality and Efficiency throughout the Healthcare Industry"* (2021)
- **Cleveland Clinic Mechanical Support for Heart Failure: Current Solutions and New Technologies**, Springer Int. Publishing (2019)
- **Johns Hopkins Medicine Textbook of Cardiothoracic Surgery, 3rd Edition**, McGraw-Hill Education (2019)
- *"Left Atrial to Femoral Artery Full Cardiopulmonary Bypass: A Novel Technique for Descending and Thoracoabdominal Aortic Surgery*, **The Journal of Cardiac Surgery** (2019)
- *"Blood product utilization in cardiac surgery: Definition of a population that does not suffer harm from conservative transfusion policies"* **The Annals of Thoracic Surgery** (2018)
- *"U. S. National Trend in Management and Outcomes of Constrictive Pericarditis"* **The Canadian Journal of Cardiology** (2018)
- *"Cardiopulmonary Bypass Parameters and Cerebral Protection: Mixed Venous Oxygen Saturation correlates more strongly than Mean Arterial Pressure with Cerebral Oxygenation"* **The Society of Thoracic Surgeons** (2017)
- *"Extracorporeal life support for pandemic influenza: The role of extracorporeal membrane oxygenation in pandemic management"* **The Journal of Extra-Corporeal Technology, JECT** (November 2010; 42:268–280)